Motivational interviewing

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Educational objectives

- Origins
- Characteristics and spirit of MI
- Understand terms- ambivalence, change talk, sustain talk
- Techniques and skills

Disclosures

- I have limited formal training and am in no way an expert in Motivational Interviewing
- My experience in use of Motivational interviewing is also limited.
- I am, however, interested in learning and implementing the use in my medical practice

Motivational interviewing origins

- 1. William R. Miller and Stephen Rollnick
- 2. Originated as a counseling approach for alcohol use disorders
- 3. In 1991, William R. Miller and Stephen Rollnick wrote a book titled Motivational Interviewing: Preparing People to Change Addictive Behavior.
- 4. 2003 edition- broadened use to healthcare, mental health, correctional and school settings
- 5. 2013 edition- explained new processes in MI- engaging, focusing, evoking, planning

Motivational interviewing

What it is:

- Empathetic
- Non-confrontational
- A collaborative conversation
- Goal is to strengthen a patients' own commitment and selfmotivation to change
- Uses "you" statements
- Supports self efficacy and empowerment

What it is not:

- Judgmental
- "In your face"
- Power differential
- About the provider motivating the patient
- Does not use "I" statements
- a way of tricking people into doing what you want them to do
- "righting reflex"- burden is on the provider to fix everything

Spirit of MI

- Partnership
- <u>A</u>cceptance
- Compassion
- <u>E</u>vocation
- The spirit of MI is growth
- "Dancing vs Wrestling", walking with vs. leading

Ambivalence

- Normal
- Obstacle to recovery
- Examples-
- -Recognizes dangers of drug use but continues to use
- -Wants to stop using but also does not want to stop using
- -Seeks help but also minimizes their substance use problems

Facilitating change

- Change talk- statements a patient makes indicating they are considering or are committed to some (positive) behavior change.
- Sustain talk- statements made by a patient that indicates the desire to keep engaging in some negative behavior, expressing feelings of being unable to change, expressing reasons for keeping things the same

DARN-CAT

- Desire-I want to change
- <u>Ability-I can change</u>
- Reasons- It is important to change because...
- Need-I should change
- Commitment- I will make a change
- Activation- I am ready, willing, prepared to change
- Taking steps- I am going to "x"

How to encourage/evoke change talk?

- Ask evocative questions
- Ask for elaboration
- Ask for examples
- Ask about a different time before the problem emerged

Foundations of MI

- Engaging- developing rapport, reducing resistance/defensiveness, and resolving some ambivalence
- Evoking- listening for change talk/patients' internal motivations for change, and to reinforce it to help build their overall motivation
- Focusing- finding a clear goal
- Planning- developing a commitment to a behavior change and a specific plan of action

Core skills for MI

- Open ended questions
- Affirming
- Reflecting (simple and complex)
- Summarizing
- Informing and Advising

Summarizing steps/process of MI

- Remember the Spirit of Motivational Interviewing (PACE)
- Step one- Engaging- uses OARS

-Open questions, Affirm, Reflect Summarize

- Step two- Focusing- going from general goals to a specific goal. Develop discrepancy, may give advice (w/ permission)
- Step three- Evoking- eliciting change talk, use rulers (importance ruler, confidence ruler). Follow each with two questions ("Why X and not X-3?" and "What would it take to go from X to X + 3?")
- Planning- solidifying a commitment to a specific goal